

The Sulgrave Club

Parents / Carers Survey

December 2025

Respondents

30 parents / carers of 48 children and young people

Length of attendance

Less than 6 months	10%
6 to 12 months	13%
1 - 2 years	23%
3+ years	53%

Activities attended

Junior Youth Club (Fridays)	70%
Junior After School Activities	47%
Intermediate Youth Club (Fridays)	43%
Junior Holiday Activities	40%
Intermediate & Senior Holiday Activities	27%
Club Residentials (Hindleap Warren and/or Avon Tyrrell)	20%
Junior & Intermediate Multisports (Wednesday)	13%
Senior Youth Club (Thursdays & Saturdays)	10%

How happy are you with the activities we provide? 97.7 / 100

What do you particularly like about the activities we provide?

- My daughter seems to enjoy them.
- That he enjoys it.
- The activities are interesting and make my child feel great to go there again and again.
- They are well organised, motivating children to be more active, socializing, able to make friendship.
- Activity and management.
- They're fun, affordable and there's a variety of activities.
- Kids were busy.
- Freedom of expression of the children, safe and trusted environment, learning and building resilience.
- Meeting friends, doing sport, friendly staff.
- That the club has listened to the children when booking trips or activities that happen in the club.

- My daughter, she's happy and excited to be there and she enjoyed it.
- That my child really enjoys everything that is available to him on the day he attends.
- Great club, wonderful interaction for the kids growing up within the neighbourhood and strong community support from the staff and borough support, and the residential are affordable and a real joy and outdoor experience for all involved and my kids love it, especially learning to cook for themselves, Great place to be.
- My son is happy.
- My son enjoys it all.
- They offer freedom for the kids to express themselves in a safe and happy environment and have the opportunity to meet children from other local schools.
- Kids enjoy all of the activities.
- Great and available.
- All of it.
- Sports and cooking.
- I like all activities, but I only come on Fridays and holidays.
- (It has) motivated my child in so many aspects.
- Cooking, football.
- There is a variety of fun activities available.
- Safety, respect, and football.
- Holiday activities.
- Everything, the games.
- Location.

How happy are you with the staff team? 97.3 / 100

Any comments on the Sulgrave staff team?

- No.
- All lovely.
- Nice staff, always friendly.
- They are amazing, friendly, easy to approach and the manager in particular is very helpful, quick to respond to messages, most of the time is available if want to see him, always is there during drop off and pick up times.
- I like how the manager engages with the parents. It takes my worry away knowing my child in well managed environment. And if I have concerns, the manager deals with straightway.
- Staff are friendly and make the children feel comfortable when they're at Sulgrave.
- Very trusted and welcoming.
- They are amazing and know the children that attend the club regularly.
- They're caring and polite happy to help.
- They look after my child well.

- Well done - all the years of commitment and dedication to working with our children is most important and appreciated 100% - thanks to the manager and the team.
- When the kids are playing football, the team have to be fair whether it's girls or boys - Girls shouldn't get special treatment, should be treated equally.
- Nope.
- All staff is extremely professional, caring and friendly.
- Amazing team!
- Just great.
- They are all very friendly and approachable. Big thank you to the manager.
- They are very kind.
- No.
- Amazing.
- The manager is fantastic with kids.
- The staff are incredible! They have built such great relationships with our children and make them feel safe and supported.
- Amazing people that really care about not only the children but us parents and the community.
- They're all amazing.
- Staff is nice.
- Noo.

Is there anything we could do differently or better regarding activities and/or staff?

- No (x11)
- More levels for roller skating.
- He never gets a chance to try the cooking. It's always the same children doing it.
- With no one being excluded at Sulgrave I think it's important that all staff should have basic training on special needs in children.
- Not that I am aware of. My child seems happy with the way things are.
- No, happy with the staff.
- Cannot think of anything at the moment.
- You should provide service on half term.
- VR
- Keep it on.
- Defo not, stay caring and loving as you are.

Have your children experienced any positive changes since attending The Sulgrave Club?

	Yes	Not sure	No
Made more friends	90%	10%	0%
Improved social skills	87%	13%	0%
Happier / improved wellbeing	87%	13%	0%
Better at trying new things	87%	10%	3%
More confident	83%	17%	0%
More active / healthier	80%	17%	3%
More positive outlook	77%	23%	0%
Better school engagement	63%	33%	3%
Better behaviour at home	63%	27%	10%
Other	20%	47%	33%

If 'Other', please specify:

- It is very important to be developed and having communication after school time.
- My children love going to Sulgrave. And I like the staff positive engagement with me.
- As he's been coming for 1 month, don't think it's fair to assess changes, but he's very pleased.
- My child has always been happy there

Have you or other members of your family benefited from your children taking part in Sulgrave activities?

Yes	73%
Not sure	17%
No	10%

If 'Yes', in what way?

- I'm able to go to work.
- I have only one child and it is important for me she has friends and communication.
- Making friendship, have break away for couple of hours, trusting and knowing my child is in safe environment.
- Keeps them busy during the holidays when I am working. The extra Maths and English (classes) have supported my son's learning.
- I know she is in a safe environment. I can work with no worries.
- The social side of things between different age groups helps (them) understand that children have different outlooks on situations.
- I'm happy when I see my girl she's happy and I have free time for myself too. Thanks for supporting.

- Yes, we get a bit of respite for a short while.
- My half sibling who arrived from Pakistan found lots of confidence and fun in attending some activities.
- Lot of my family and friends including myself has attended Sulgrave over the years and it's one thing that keeps you positive and off the streets.
- He's busy on his free time.
- Just the knowing that our daughter is in a safe and happy environment, enjoying herself while playing, learning and chatting to other kids.
- Gives the children activities to do term time and in the holidays.
- Pro activity.
- Gives me time to get ready for next day things, thanks so much.
- Knowing they are having fun and making new friends in a safe environment.
- Able to stay later at work, and me and my hubby get to have some alone time knowing they're having fun.

Will your child / children be attending The Sulgrave Club next year?

Yes, we look forward to it.	100%
Not sure.	0%
No, thank you.	0%